

Information on Data Processing for Customers, Suppliers, and External Visitors in accordance with Art. 13 GDPR

This notice informs you about the processing of personal data of employees of external customers or suppliers and visitors to the premises of iSi Automotive Austria GmbH, as well as your rights under the General Data Protection Regulation (GDPR) and the Austrian Data Protection Act (Datenschutzgesetz – DSG).

iSi Automotive Austria GmbH is committed to processing all personal data in accordance with the principles of lawfulness, purpose limitation, data minimization, and storage limitation pursuant to Art. 5 para. 1 GDPR. In particular, technical and organizational data security measures are continuously reviewed and adapted to ensure compliant handling of personal data. In the event of a data breach, the competent data protection authority and the affected individuals will be notified without delay. Should there be any changes to the processing operations, the legal basis, or the requirements of the data subjects, this privacy policy will be updated accordingly.

1. Controller and Contact

The data controller (pursuant to Art. 4 No. 7 GDPR) for data collection and processing is iSi Automotive Austria GmbH, with its registered office at Scheydgasse 30-32, 1210 Vienna. If you have any questions regarding data protection, please contact datenschutz.automotive.vienna@isi.com.

2. Processing of Data of Data Subjects

iSi Automotive Austria GmbH processes personal data of the following categories of data subjects:

- External visitors to our business premises at Scheydgasse 30-32, 1210 Vienna
- Employees of customer companies and suppliers

External Visitors

As an external visitor to our premises, you are required to register at our visitor terminal. During this registration, your name, the times of your arrival and departure, a photo for identification if necessary, and your signature will be collected and processed. These measures serve to verify your identity during your stay on the premises and to control access. Without this information, access is generally not permitted.

Furthermore, the business premises are subject to video surveillance. The monitored areas are clearly marked so that you are informed before entering. In the course of this video surveillance, video footage of the monitored areas as well as timestamps are recorded; no audio recording takes place.

The personal data collected in this context is processed for the purpose of managing and proving visitor presence, ensuring safety and security, protecting individuals and assets, and for tracing safety and security-related incidents. It also serves to prevent and investigate criminal acts.

The retention period for this data depends on the respective category and the purpose of the processing:

- **Visitor Data/Registration:** The data collected in the course of registration, such as name, times of arrival and departure, and signature if applicable, is generally stored for up to 90 days after the visit. A longer retention period may apply if security-related incidents occur or if legal requirements mandate it.
- **Photo at Reception:** Photos taken for identification at reception are generally only stored for the duration of your stay. They are deleted no later than 72 hours after the end of the visit.
- **Video Recordings:** Video surveillance on the business premises leads to regular overwriting of recordings after 72 hours. If a security-related incident occurs within this period that requires a longer retention period, this will be documented in accordance with internal guidelines to ensure the reason for the extension is traceable. These retention rules ensure that personal data is not stored longer than necessary and complies with legal and security specifications.

The legal basis for this processing is the legitimate interest of iSi Automotive Austria GmbH pursuant to Art. 6 para. 1 lit. f GDPR. This interest arises in particular from the protection of employees, visitors, and property; the prevention, investigation, and securing of evidence of security-related incidents such as theft, vandalism, or sabotage; as well as the protection of business and trade secrets in a security-sensitive production environment.

Video surveillance on the premises is conducted exclusively in accordance with the provisions of the Austrian Data Protection Act (§ 12 DSG). After careful balancing of the interests of all parties involved, it was determined that overriding legitimate interests of the controller in video surveillance exist and that its implementation is justified, taking into account the principle of proportionality.

The legal basis for video surveillance is based on overriding legitimate interests of the controller pursuant to § 12 para. 2 No. 4 and para. 3 No. 1 DSG and was verified in detail in each individual case. This measure serves to protect against theft, property damage, and other legal infringements, which were deemed necessary due to the nature of the business premises or the associated risk level.

Employees of Customer Companies and Suppliers

Within the scope of initiating, executing, and processing contractual relationships, as well as for communication in daily business operations and maintaining business contacts, our company processes personal data of employees of our customers and suppliers. This data includes first and last name, professional contact details such as address, email address, and telephone number, the associated company, the position of the respective individual, correspondence content, as well as metadata of communication.

The processing of this data is based on our legitimate interest pursuant to Art. 6 para. 1 lit. f GDPR. This allows us to efficiently contact the relevant contact persons of our suppliers and customers within the scope of our business relationship and, in particular, to process orders, purchase orders, or complaints promptly.

If further data required for the conclusion or execution of the contract (for example, company data of suppliers or customers) is collected in connection with the performance of the contract, we base this processing on the legal basis of contract performance or the implementation of pre-contractual measures pursuant to Art. 6 para. 1 lit. b GDPR.

The provision of the aforementioned personal data is necessary to adequately manage the business relationship and fulfill contractual obligations. Without this data, conducting business transactions is not possible.

Personal data is generally stored for the duration of the active business relationship. Following its termination, the data is retained in accordance with statutory commercial and tax preservation periods, which are generally six or ten years. Beyond this, further storage only takes place if necessary for the assertion, exercise, or defense of legal claims.

3. Recipients and Categories of Recipients

Your data is primarily stored and processed on the systems of iSi Automotive Austria GmbH, which are outsourced to an IT service provider. Furthermore, data is shared with companies of the iSi Group, provided and to the extent that this is strictly necessary for the respective contract execution.

Appropriate data processing agreements (DPA) pursuant to Art. 28 GDPR have been concluded both with the IT service provider and the other iSi companies. These agreements include a catalog of technical and organizational measures to ensure data security and GDPR-compliant processing.

4. Third Country Transfer

If service providers outside the European Economic Area (EEA) are used, we ensure appropriate safeguards (in particular EU Standard Contractual Clauses) and verify supplementary protective measures. Information on this is available upon request.

5. Rights of the Data Subjects

As a data subject, you have the following rights in accordance with the provisions of the GDPR:

- **Right of Access (Art. 15 GDPR):** As a data subject, you have the right to obtain confirmation from the controller as to whether or not personal data concerning you is being processed, as well as information on the purposes of the processing, the categories of personal data concerned, the recipients of the data, and the planned storage period.
- **Right to Rectification (Art. 16 GDPR):** Data subjects may request the rectification of inaccurate or the completion of incomplete personal data concerning them.
- **Right to Erasure / "Right to be Forgotten" (Art. 17 GDPR):** This entitles data subjects to request the deletion of their data if, for example, the purpose of the processing no longer applies or consent is withdrawn. However, restrictions apply if statutory or regulatory retention obligations conflict with erasure.
- **Right to Restriction of Processing (Art. 18 GDPR):** The data subject may request the restriction of processing of their data, for example for the period during which the accuracy of the data is being verified, or in the case of an objection while it is being reviewed. The restriction serves to ensure a temporary suspension of data processing.
- **Right to Object (Art. 21 GDPR):** Data subjects may object to data processing, in particular if it is based on a legitimate interest of the controller.
- **Right to Data Portability (Art. 20 GDPR):** The data subject has the right to receive their data in a structured, commonly used, and machine-readable format.

To exercise these rights, you can contact us using the contact details provided in Section 1.

If you believe that the processing of your data violates data protection regulations, you are free to lodge a complaint with the competent data protection authority. In Austria, this is the Austrian Data Protection Authority (Datenschutzbehörde), based in Vienna:

Österreichische Datenschutzbehörde
Barichgasse 40-42, 1030 Vienna, Austria
Email: dsb@dsb.gv.at

Updated on 06/05/2026